Registration - Individual Category

Nomination Category

I wish to nominate in the following category(s):

- Customer Service Manager of the Year
- Customer Service Professional of the Year
- Customer Service Leader of the Year
- Customer Service Advocate of the Year
- Customer Service Contact Centre Manager of the Year
- Customer Service CEO of the Year

Section A - Applicants details

Name of Applicant .....
Position .....
Company .....
Postal Address .....
.....
Phone (BH) ..... Phone (AH) .....
Fax ..... Email .....

Section B - Referees

Referee 1
Name .....
Position .....
Company .....
Relation to Nominee .....
Postal Address .....
.....
Phone (BH) ..... Fax .....
Email .....

Referee 2
Name .....
Position .....
Company .....
Relation to Nominee .....
Postal Address .....
.....
Phone (BH) ..... Fax .....
Email .....

Referee 3
Name .....
Position .....
Company .....
Relation to Nominee .....
Postal Address .....
.....
Phone (BH) ..... Fax .....
Email .....

Section C - Conditions

I hereby nominate myself/accept to be nominated for the CSIA Australian Service Excellence Awards. I declare that all the information provided is true and accurate and agree to abide by the conditions of entry. Entries close 30 June 2009.

Section D - Employer endorsement

This section is to be completed by the applicant's employer (Not applicable for Customer Service CEO of the year)
Name of employer .....
Position .....
Company .....
I support this nomination (signed) .....

Section E - Nominator endorsement

This section is to be completed by those nominating another person.

Name of nominator .....
Position .....
Company .....
Postal Address .....
.....
Phone (BH) ..... Phone (AH) .....
Fax ..... Email .....

I believe he/she should be nominated because .....
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Please attach submissions and other supporting documentation.

Section F - Nomination Fee

There is no cost to participate in the Australian Service Excellence Awards as a Nominee, Finalist or Winner.

Please return to:

CSIA Australian Service Excellence Awards
PO Box 811, Edgecliff NSW 2027
Fax: (02) 9387 4477

CSIA
CUSTOMER SERVICE INSTITUTE OF AUSTRALIA