

Customer Service Institute of Australia



Organisation Details

Organisation Name: _____

Organisation Address: _____

City: _____ State: _____ Postcode: _____

Telephone: _____ Facsimile: _____

Business email: _____

Main activity of Organisation/ Department: _____

Annual Turnover/Dept. Budget (optional): _____ No. of Employees (optional): _____

Contact Person: _____

Title in Organisation: _____

Telephone: _____ Facsimile: _____ Mobile: _____

Corporate Membership Benefits:

Three individual memberships for employees of your organisation. Each membership includes a copy of best selling book: "Customer Service Excellence", subscription to Customer Service Magazine (4 issues per year), recognition of member's professional standing through the use of the CSIA's designatory post-nominal letters (eg. MCSIA), Membership lapel badge, discounts on training, events and functions. Additional Corporate Membership benefits include certificate proclaiming your organisation's membership, and 20% discount on each additional individual membership.

There are three different categories of Corporate Membership with varying additional benefits:

Small Business (Fee \$2,200)

Training to the value of \$1,000

Medium Business (Fee \$5,500)

Training to the value of \$2,500

Large Business (Fee \$11,000)

Training to the value of \$5,000

(Please note - Training must be taken within one year of membership application)

Once your membership application is completed, the CSIA will be in contact with you to introduce your organisation to our range of training programs, videos, and upcoming events.

Official use only

Member number: _____

Membership pack sent Date: _____

Payment received Date: _____

Please see over...

